

Why is Sustainable Travel good?

As a parent or guardian you want your child to arrive at school safely and on time, but taking the car isn't always the best option. Congestion at the school gates is a common problem causing potential danger for pedestrians as well as contributing to pollution. **It can also be very stressful!**

By encouraging your child to travel sustainably you can help them to live an active and independent lifestyle, as well as helping the environment too.

This guide covers some of the information needed to ensure your child can enjoy travelling to school sustainably and arrive there safely.

Planning the journey

Helping your child to plan their journey will teach them valuable new skills. There are several ways for them to find out the service, timetable and fare information they need before they travel.

For all service, timetable and fare information visit networkwestmidlands.com

You can now plan your journey on the go with our free 'NetNav' app for Android, i-Phone and i-Pad. Just go to the App store or Play Store and search 'NetNav'.

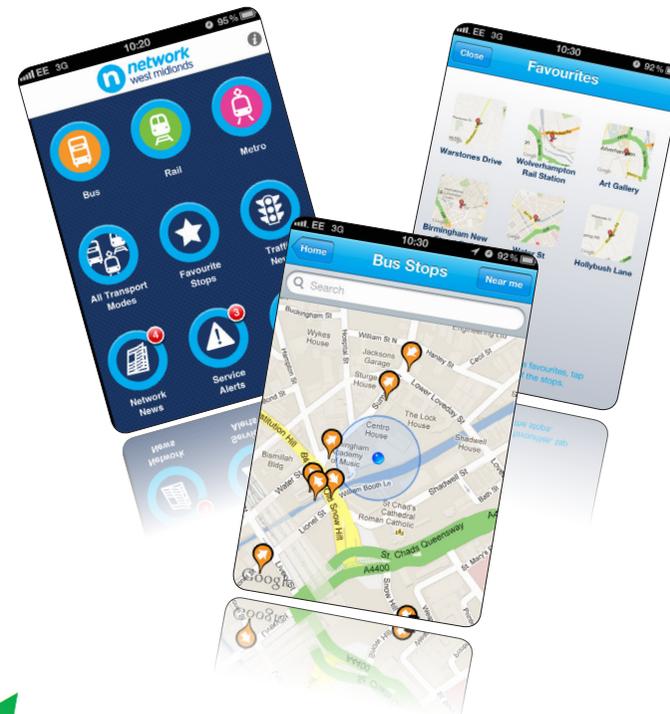
You can also visit our travel centres at Birmingham New Street rail station, Coventry Pool Meadow and Wolverhampton bus stations.

Staying safe

Often the journey to school will be the first time a child travels on their own. As well as knowing where to go and what time to leave, it's important your child knows how to keep themselves safe. A few sensible precautions can help to ensure their journey is safe and comfortable.

Top tips for staying safe on the move....

- Be aware of your surroundings
- Keep valuables out of sight
- Keep keys separate from anything with your address on
- Keep bags closed at all times
- Switch your mobile from ring to vibrate in public places, and use it discreetly
- Use MP3 players discreetly, and remember to listen out for traffic
- Always wait in busy, well-lit places
- If possible, avoid sitting upstairs on buses and sit near to the driver
- On trains, sit in busier carriages and those closer to train staff. There are emergency alarms on board – don't be afraid to use them in genuine emergencies. They are there for your safety.



See
something
Say
something



Together we can make travel safer

A safer way to travel

Whilst the public transport network enjoys a very low crime rate, the Safer Travel Partnership is committed to making it even safer and importantly making people feel safe. To achieve this intelligence is gathered from a variety of sources to identify areas of the network that maybe vulnerable to crime, anti social behaviour and nuisance behaviour.

The Partnership is the first of its type in the country and has access to around 1000 CCTV cameras which are located at: bus, rail and Metro stations, Park and Ride sites, bus routes and in bus shelters. The dedicated control centre is staffed 24 hours a day to spot and respond to incidents.



If you see any nuisance or anti-social behaviour during your bus, Metro or rail journey, **say something**

 **Text:** "Bus", "Metro" or "Rail" leave a space, then tell us details with time, date, location and route number to 83010

 **Telephone:** Bus: 101 • Metro & Rail: 0800 40 50 40

 www.safertravel.info  [safertravelpolice](https://www.facebook.com/safertravelpolice)  [ST_Police](https://twitter.com/ST_Police)



In an emergency please dial 999 and ask for the Police. Standard Network Rates Apply

Where can I buy my tickets and passes?

You and your child can buy a single fare ticket or an **Obus ticket** (travel on all buses all day in the Network West Midlands area) directly from the driver.

If your child uses the bus regularly to travel to school then it will be more cost effective to buy a travel pass.

For details of all the travel passes available please refer to the 'Child Ticket Guide' available from our **Travel Information Centres** or visit networkwestmidlands.com and click on 'Tickets'.



for all public transport information visit networkwestmidlands.com

or telephone Traveline on **0871 200 22 33** for bus and Metro information, and National Rail Enquiries on **08457 48 49 50** for rail information. Calls cost 10p per minute plus network extras.

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Travelling to School



A parent/guardian guide



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